

STATE OF SOUTH CAROLINA

(Caption of Case)

BEFORE THE
PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA

COVER LETTER

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MAR 29 2013

PSC SC
MAIL / DMS

DOCKET
NUMBER: 2013

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2013 MAR 29 AM 11:37
SC PUBLIC SERVICE
COMMISSION

(Please type or print)

Submitted by: Matrix Telecom, Inc. d/b/a Matrix Business
Technologies d/b/a Trinsic Communications
d/b/a Excel Telecommunications d/b/a VarTec
Address: Telecom d/b/a Clear Choice Communications
433 E. Las Colinas Blvd, Suite 500
Irving, TX 75039

SC Bar Number:

Telephone: 972-910-1900

Fax: 866-418-9750

Other:

Email: alex.valencia@excel.com

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

DOCKETING INFORMATION (Check all that apply)

☐ Emergency Relief demanded in petition

☐ Request for item to be placed on Commission's Agenda expeditiously

☒ Other: Authorized Utility Representative

INDUSTRY (Check one)

- ☐ Electric
☐ Electric/Gas
☐ Electric/Telecommunications
☐ Electric/Water
☐ Electric/Water/Telecom.
☐ Electric/Water/Sewer
☐ Gas
☐ Railroad
☐ Sewer
☒ Telecommunications
☐ Transportation
☐ Water
☐ Water/Sewer
☐ Administrative Matter
☐ Other:

NATURE OF ACTION (Check all that Apply)

- | | | |
|--|--|--|
| <input type="checkbox"/> Affidavit | <input type="checkbox"/> Letter | <input type="checkbox"/> Request |
| <input type="checkbox"/> Agreement | <input type="checkbox"/> Memorandum | <input type="checkbox"/> Request for Certification |
| <input type="checkbox"/> Answer | <input type="checkbox"/> Motion | <input type="checkbox"/> Request for Investigation |
| <input type="checkbox"/> Appellate Review | <input type="checkbox"/> Objection | <input type="checkbox"/> Resale Agreement |
| <input type="checkbox"/> Application | <input type="checkbox"/> Petition | <input type="checkbox"/> Resale Amendment |
| <input type="checkbox"/> Brief | <input type="checkbox"/> Petition for Reconsideration | <input type="checkbox"/> Reservation Letter |
| <input type="checkbox"/> Certificate | <input type="checkbox"/> Petition for Rulemaking | <input type="checkbox"/> Response |
| <input type="checkbox"/> Comments | <input type="checkbox"/> Petition for Rule to Show Cause | <input type="checkbox"/> Response to Discovery |
| <input type="checkbox"/> Complaint | <input type="checkbox"/> Petition to Intervene | <input type="checkbox"/> Return to Petition |
| <input type="checkbox"/> Consent Order | <input type="checkbox"/> Petition to Intervene Out of Time | <input type="checkbox"/> Stipulation |
| <input type="checkbox"/> Discovery | <input type="checkbox"/> Prefiled Testimony | <input type="checkbox"/> Subpoena |
| <input type="checkbox"/> Exhibit | <input type="checkbox"/> Promotion | <input type="checkbox"/> Tariff |
| <input type="checkbox"/> Expedited Consideration | <input type="checkbox"/> Proposed Order | <input type="checkbox"/> Other: |
| <input type="checkbox"/> Interconnection Agreement | <input type="checkbox"/> Protest | |
| <input type="checkbox"/> Interconnection Amendment | <input type="checkbox"/> Publisher's Affidavit | |
| <input type="checkbox"/> Late-Filed Exhibit | <input checked="" type="checkbox"/> Report | |



2600 Maitland Center Pkwy.
Suite 300
Maitland, FL 32751
P.O. Drawer 200
Winter Park, FL
32790-0200
Tel: 407-740-8575
Fax: 407-740-0613
www.tminc.com

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March 28, 2013
Via Overnight Delivery

SC PUBLIC SERVICE
COMMISSION

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Clerk's Office
South Carolina Public Service Commission
101 Executive Center Dr.
Columbia, SC 29210

RE: Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic
Communications
SC Authorized Utility Representative

Dear Sir or Madam:

Enclosed please find a copy of the SC Authorized Utility Representative, filed on behalf of Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic Communications. No check is enclosed as there are no remittance fees due.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Kimberly Geuder
Compliance Reporting Specialist

file: Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic
Communications - Reporting - South Carolina

KG/jg

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☒ CLEC ☐ ILEC ☐ Wireless

2013-12-A

CERTIFICATED COMPANY INFORMATION

242579

Matrix Telecom, Inc.

Company Name

Matrix Business Technologies d/b/a Trinsic Communications

Dbaf/ka

433 E. Las Colinas Blvd, Suite 500

Mailing Address

Irving, TX 75039

City, State, Zip Code

433 E. Las Colinas Blvd, Suite 500

Business Location

Irving, TX 75039

City, State, Zip Code

FEIN/SSN

972-910-1900

Telephone #

Dallas

County

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COMMISSION

REGISTERED AGENT INFORMATION

Registered Agent: C T Corporation System

Mailing Address: 2 Office Park, Suite 103

City, State, Zip Code: Columbia, SC 29223

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

Alex Valencia, Associate Counsel, Legal & Regulatory Affairs

A. General Manager (Include Address if different than above)

972-910-1720

/ 866-418-9750

/alex.valencia@excel.com

Telephone Number

/ Facsimile Number

/ E-mail Address

Mary Hope

B. Customer Relations/Complaints Representative (Include Address if different than above)

972-910-1496

/ 866-418-9750

/ regulatory@matrixbt.com

Telephone Number

/ Facsimile Number

/ E-mail Address

Mary Hope

C1. Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)

972-910-1496

/ 866-418-9750

/ regulatory@matrixbt.com

Telephone Number

/ Facsimile Number

/ E-mail Address

888-411-0111

C2. Customer Contact (Toll Free Number)

Michael Rothchild

D. Engineering Operations (Include address if different than above.)

972-910-1900

/ 816-418-9750

/ michael.rothchild@excel.com

Telephone Number

/ Facsimile Number

/ E-mail Address

Karen Lofland

E. Test and Repair (Include address if different than above.)

972-9100

/ 866-418-9750

/ karen.lofland@excel.com

Telephone Number

/ Facsimile Number

/ E-mail Address

Eddie Archuleta

F. Emergencies (During non-office hours)

800-584-2044

/ 866-418-9750

/ tickets@excel.com

Telephone Number

/ Facsimile Number

/ E-mail Address

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MAR 29 2013

Pg. 1 of 2

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In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G.	Alex Valencia		
	Regulatory Officer (Include Address if different than above)		
	972-910-1900	/ 866-418-9750	/ alex.valencia@excel.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	Kimberly Geuder		
H.	Dual Party Mailings (Name)		
	P.O. Drawer 200, Winter Park, FL 32790-0200		
	(Mailing Address)		
	407-740-8575	/ 407-740-0613	/ kgeuder@tminc.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	Kimberly Geuder		
I.	Interim LEC Fund Mailings (Name)		
	P.O. Drawer 200, Winter Park, FL 32790-0200		
	(Mailing Address)		
	407-740-8575	/ 407-740-0613	/ kgeuder@tminc.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	Kimberly Geuder		
J.	Universal Service Fund Mailings (Name)		
	P.O. Drawer 200, Winter Park, FL 32790-0200		
	(Mailing Address)		
	407-740-8575	/ 407-740-0613	/ kgeuder@tminc.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	Kimberly Geuder		
K.	Gross Receipts Mailings (Name)		
	P.O. Drawer 200, Winter Park, FL 32790-0200		
	(Mailing Address)		
	407-740-8575	/ 407-740-0613	/ kgeuder@tminc.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	Kimberly Geuder		
L.	Lifeline Mailings (Name)		
	P.O. Drawer 200, Winter Park, FL 32790-0200		
	(Mailing Address)		
	407-740-8575	/ 407-740-0613	/ kgeuder@tminc.com
	Telephone Number	/ Facsimile Number	/ E-mail Address

This form was completed by

Title

TECHNOLOGIES MANAGEMENT INC.
AS ATTORNEY-IN-FACT
BY TOM FORTE, CONSULTANT

Signature

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Attn: Clerk's Office
Post Office Drawer 11649
Columbia, South Carolina 29211
And
Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201